

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 19<sup>th</sup> day of June' 2024**  
**C.G.No.08/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. K.V. Ramana (Depot Manager), APPTD (APSRTC),  
Satyavedu, Tirupati Dt. Complainant

***AND***

1. Assistant Accounts Officer/ERO/Nagalapuram
2. Dy. Executive Engineer/O/Nagalapuram
3. Executive Engineer/O/Puttur Respondents

This complaint came up for final hearing before this Forum through video conferencing on 29.05.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

**ORDER**

- 01.** The complainant filed the complaint stating that in the garage of APSRTC Depot, Satyavedu they are having service connection SC.No.5331300001679 and the respondents erroneously changed the



said service connection category from LT-III to LT-II with effect from May'2020 and that they are utilizing the said service connection for garage machinery purpose only and not for any commercial purpose and they several times requested the respondents for conversion of the service from LT-II to LT-III but in vain.

02. The said complaint was registered as C.G.No.08/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint the service was inspected and accordingly they have changed the category from LT-II to LT-III and revised bill was prepared and submitted for approval.
03. Heard both the parties through video conferencing. The respondents subsequent to the complaint, changed the category of the service connection of the complainant as per their request from LT Category-II to LT Category-III and took steps for adjustment of the bill amount and the complainant admitted the same and requested to close the complaint as purpose is served. Since the grievance of the complainant was redressed, this Forum feel that this complaint can be closed.



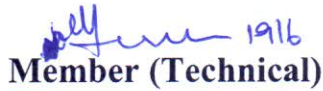
04. ***In the result***, the complaint is closed. There is no order as to costs.

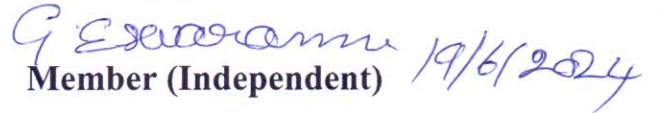
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19<sup>th</sup> day of June'2024.

  
CHAIRPERSON

  
Member (Finance)  
19/6/2024

  
Member (Technical)

  
Member (Independent) 19/6/2024

